

Family Support Membership (FSM) Agreement & Terms – 2024

This Membership Agreement ("Agreement") is entered into by AK Lawyers Ltd t/a April King ("Organisation") and you, the ("Member"), and comes into effect on the payment of our Membership fees. By joining the FSM, you agree to the Terms as specified below.

We may change these terms and conditions from time to time and will notify you of this in writing if we do so.

Member Benefits

As part of the FSM with April King, the Member will receive the following benefits:

- A **dedicated freephone helpline** number for your executor(s) at the time of a death.
- Guaranteed free storage of Wills, Deeds and Lasting Power of Attorney documents.
- **10% discount** on future Will amendments/LPA work with April King. This offer does not apply to third-party fees or disbursements.
- Up to **2 hours of quality legal support** (verbal) to your executors at the time of a death to offer guidance and assistance.

Membership Type	Couple	Individual
Lifetime Membership	£240 + VAT = £288	£120 + VAT = £144
Annual Subscription*	£80 + VAT = £96	£40 + VAT = £48

*Annual membership fees are fixed for a 12-month period and don't automatically renew. If you wish to renew an annual membership, we reserve the right to update our fees to match our service offering. We'll always inform you of any changes before you decide to renew.

Restrictions

The Member agrees that they will not:

- Reproduce any of the information received as part of their Membership and share it with non-members, including these Terms.
- Publish directly or indirectly inappropriate, inaccurate, or offensive content regarding the Membership.

Limitations

- April King can only advise on Wills that have been drawn up by the Organisation or any of its previous associate firms.
- April King does not provide advice on taxation and the client/s/executors are responsible for taking their own independent financial advice concerning taxation and any potential liability.
- You must be a client of April King and be 18 or over and to join.
- Only you – our client – will be entitled to the discounted legal fees.

It is the responsibility of the client/member to inform us of their membership status at the start of their instruction to qualify for the discount. Failure to notify us of your membership status may result in the discount not being applied. This discount cannot be used in conjunction with any other offers or discounts and is subject to our standard terms and conditions.

Liability

At the time of a death, we will provide general advice and guidance to your executors regarding the steps they should take to execute the terms of the Will. For the avoidance of doubt, this does not mean we have been formally instructed in any capacity. Therefore, April King are not liable for any mistakes or omissions made by lay executors in the administration of the estate or any loss incurred by the client/s/executors/beneficiaries or third parties as a result thereof.

Privacy

April King will not share any contact or personal information about the Member with other members, non-members or third parties. You should read these terms along with our Privacy Notice, which explains how we use your personal information when you use our services.

As a member client we may in the future send you a newsletter or similar marketing about our products or services. We will make it quick and easy for you to 'opt out' of future communications in every communication we send. If you already know that you don't want to receive these messages, then you can opt out now by emailing us at support@aprilking.co.uk.

Cancelling

If you change your mind, you can cancel the Family Support Membership within 14 days of payment of our Membership fees. If you'd like to cancel, you should email support@aprilking.co.uk or write to us at Membership Team, April King Legal, 4 Castlebridge Office Village, Kirtley Drive, Nottingham, NG7 1LD. Eligible refunds are made by either BACS or reverse charge to the account used. Refunds are typically processed within 14 days of cancellation.

Membership Termination

April King has a right to terminate the Member's Membership if any of the terms and the conditions of this Agreement are violated. The Member can terminate their Membership at any point and for any reason and will not be charged for their next billing cycle (annual subscriptions only).

Agreement

By making payment of the Membership Fees, the Member (client) confirms that they have read, understood, and agree to the terms and conditions outlined in this Agreement.

If you are completing this Membership on behalf of yourself and a spouse/partner, you confirm both parties have read, understood, and agree to the terms outlined in this Agreement.

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